

PRODUCT TAKE-BACK AND RECYCLING INFORMATION

Product take-back and recycling information

Teknoservice, S.L. is registered as a producer of electrical and electronic equipment in Spain and participates in the collective Extended Producer Responsibility scheme for WEEE through Ecoasimelec/SCRAP, in accordance with the applicable Spanish legal framework for waste electrical and electronic equipment.

This information is intended to guide customers, users, and professional or institutional purchasers on the available options for the proper management of electrical and electronic equipment at the end of its useful life.

Indicative scope

The take-back, information or WEEE management service may apply to equipment placed on the market or supplied by Teknoservice where applicable under Spanish WEEE legislation, the relevant contract, agreed commercial conditions, or applicable Extended Producer Responsibility programs.

The specific availability of the service may depend on the product type, location, volume, contractual conditions, and applicable legal requirements.

How to request information or arrange take-back

Customers or users who need information on how to manage equipment at the end of its useful life may contact Teknoservice through:

Email: info@teknoservice.es

Web form: www.teknoservice.es

Telephone: (+34) 954541212

To help assess the request, customers are encouraged to provide the following information:

- requester name and contact details;
- product or equipment type;
- brand/model, if available;
- serial number, if available;
- approximate quantity of equipment;
- location of the equipment;

- indication of whether the equipment is linked to a contract, rental agreement, institutional supply, or direct purchase;
- any other relevant information for its management.

Once the request is received, Teknoservice will review the information and guide the customer on the applicable management route, including, where appropriate, coordination under the Spanish WEEE/SCRAP framework.

Responsible management

Teknoservice promotes the proper management of waste electrical and electronic equipment in accordance with the Spanish legal framework and authorized Extended Producer Responsibility systems.

End-of-life equipment should be managed through authorized channels or recognized WEEE systems and should not be disposed of with uncontrolled waste.
