

Annual Public Disclosure - 2025 – Prepared in accordance with OECD Due Diligence Guidance for Responsible Supply Chain of Minerals from Conflict-Affected and High-Risk Areas.

1. INTRODUCTION

Teknoservice is committed to responsible sourcing practices across its global supply chain. This report outlines our due diligence efforts regarding the use of cobalt in our products, in alignment with the OECD framework and the EPEAT Criterion 7.3.2. It reflects our ongoing commitment to transparency, ethical sourcing, and continuous improvement in supply chain management.

2. SCOPE OF DISCLOSURE

This disclosure applies to all Teknoservice products, including but not limited to:

- Desktop computers
- Thin clients
- Notebooks computers
- Interactive flat panels
- Servers and related hardware

Cobalt is used in certain components essential to the functionality of these products, such as batteries and semiconductors. Therefore, Teknoservice has implemented a structured due diligence process to assess and manage risks associated with cobalt sourcing.

The period covered by this report runs from October 1, 2024 to September 30, 2025.

3. COMPANY SOURCING POLICY

Teknoservice maintains a comprehensive **Responsible Sourcing Policy**, which is publicly available and applies to all suppliers and sub-suppliers involved in the manufacturing of Teknoservice products. This policy is designed to ensure that all materials, including cobalt, are sourced in a manner that respects human rights, promotes environmental sustainability, and avoids contributing to conflict or exploitation.

3.1. Policy Objectives

The Responsible Sourcing Policy aims to:

- Promote ethical sourcing of minerals, including cobalt.
- Prevent the use of materials sourced from conflict-affected or high-risk areas unless due diligence confirms responsible practices.
- Ensure transparency and traceability throughout the supply chain.
- Encourage suppliers to adopt similar policies and practices.

3.2. Cobalt-Specific Commitments

Teknoservice recognizes that cobalt is a critical material used in components such as batteries and semiconductors. The company is committed to:

- Identifying and assessing risks associated with cobalt sourcing.

- Avoiding suppliers that source cobalt from regions with documented human rights abuses or environmental violations.
- Requiring suppliers to disclose the origin of cobalt used in their products.
- Supporting continuous improvement in supplier practices related to cobalt sourcing.

3.3. Supplier Code of Conduct

All suppliers must adhere to the Teknoservice **Supplier Code of Conduct**, which includes provisions for:

- Compliance with international labor and environmental standards.
- Prohibition of child labor and forced labor in mining operations.
- Responsible sourcing of minerals, including cobalt.
- Cooperation with Teknoservice's due diligence and reporting requirements.

3.4. Implementation and Oversight

The policy is implemented through:

- Supplier onboarding and contract clauses requiring compliance.
- Annual supplier assessments and documentation reviews.
- Training programs for procurement teams and suppliers.
- Internal audits and escalation procedures for non-compliance.

Teknoservice's Sustainability and Procurement departments jointly oversee the implementation of this policy, with executive oversight from the Chief Operating Officer and the Head of Compliance.

4. MANAGEMENT SYSTEMS

Teknoservice has established internal management systems to support responsible mineral sourcing. These systems include:

- A cross-functional governance team composed of representatives from Procurement, Sustainability, Legal, and Compliance departments
- Regular internal reviews and updates to sourcing policies and procedures
- Integration of responsible sourcing criteria into supplier selection and evaluation processes
- Maintenance of grievance mechanisms accessible to employees, suppliers, and external stakeholders

The governance team meets quarterly to assess progress, review supplier performance, and address any identified risks or non-conformities.

5. SUPPLIER ENGAGEMENT AND RISK ASSESSMENT

Teknoservice engages directly with its Tier 1 suppliers to assess the origin and sourcing practices of cobalt used in supplied components. The process includes:

- Distribution of standardized questionnaires to suppliers regarding cobalt sourcing
- Collection of data on smelters and refiners involved in the supply chain
- Evaluation of supplier responses for completeness, accuracy, and alignment with OECD guidelines

- Identification of potential risks related to sourcing from conflict-affected or high-risk areas

Suppliers are required to provide documentation supporting their sourcing claims, including country of origin information and traceability records.

6. COUNTRY OF ORIGIN INQUIRY

Teknoservice conducted a Reasonable Country of Origin Inquiry (RCOI) to determine the geographical sources of cobalt used in its products.

The RCOI is designed to determine, with reasonable assurance, the countries of origin of cobalt contained in the Company’s products and to identify the smelters/refiners present in the upstream supply chain. The inquiry covers all business units and product lines that may contain cobalt (e.g., batteries, sub-assemblies, electronic modules) and all legal entities operating under the Company’s control.

Based on supplier disclosures and supporting documentation, cobalt may originate from the following countries:

| | | |
|-----------|------------|-----------|
| Australia | Madagascar | China |
| Canada | Turkey | Indonesia |
| Finland | Morocco | |

Teknoservice recognizes the complexity of global supply chains and the challenges in achieving full traceability. Nevertheless, we continue to work with suppliers to improve transparency and accuracy in origin reporting.

As part of Teknoservice’s Reasonable Country of Origin Inquiry (RCOI), direct suppliers were asked to disclose the smelters and refiners involved in the cobalt supply chain. Based on supplier responses, the following entities were identified as part of the upstream cobalt processing network:

| Smelter ID | Company | City | Country |
|------------|--|--|------------|
| CID003927 | Anhui Hanrui New Material Co., Ltd. | Chuzhou, Anhui Sheng | CHINA |
| CID003585 | BASF Shanshan Battery Materials Co., Ltd. | Changsha City, Hunan Sheng | CHINA |
| CID003280 | Compagnie de Tifnout Tiranimine | Marrakech, Marrakech-Safi | MOROCCO |
| CID003232 | Dynatec Madagascar Company | Toamasina, Toamasina | MADAGASCAR |
| CID004057 | Eti Bakir A.S | Mardin, Mardin | TURKEY |
| CID003974 | Fujian Evergreen New Energy Technology Co., Ltd. | Longyan City, Fujian Sheng | CHINA |
| CID003291 | Guangdong Jiana Energy Technology Co., Ltd. | Guangzhou, Guangdong Sheng | CHINA |
| CID004681 | Guangxi CNGR New Energy Science & Technology Co., Ltd. | Qinzhou City, Guangxi Zhuangzu Zizhiqu | CHINA |
| CID003213 | Guangxi Yinyi Advanced Material Co., Ltd. | Yulin, Guangxi Zhuangzu Zizhiqu | CHINA |

| Smelter ID | Company | City | Country |
|------------|--|---|-----------|
| CID004391 | Guizhou Red Star Electronic Material Co., Ltd. | Tongren, Guizhou Sheng | CHINA |
| CID003404 | Hunan Yacheng New Energy Co., Ltd. | Changsha, Hunan Sheng | CHINA |
| CID003472 | Jervois Finland OY | Kokkola, Keski-Pohjanmaa | FINLAND |
| CID004707 | Jiangmen Chancsun Umicore Industry Co.,Ltd | | CHINA |
| CID003293 | Jiangsu Xiongfeng Technology Co., Ltd. | Haimen, Jiangsu Sheng | CHINA |
| CID003377 | Jiangxi Jiangwu Cobalt Industrial Co., Ltd. | Ganzhou, Jiangxi Sheng | CHINA |
| CID004003 | Jiangxi Miracle Golden Tiger Cobalt Co. Ltd. | Ganzhou City, Jiangxi Sheng | CHINA |
| CID003676 | Jiangxi Ruida New Energy Technology Co., Ltd. | | CHINA |
| CID003378 | Jingmen GEM Co., Ltd. | Jingmen, Hubei Sheng | CHINA |
| CID003210 | Lanzhou Jinchuan Advanced Materials Technology Co., Ltd. | Lanzhou, Gansu Sheng | CHINA |
| CID003279 | Mine de Bou-Azzer | Tazenakht, Drâa-Tafilalet | MOROCCO |
| CID003406 | Murrin Murrin Nickel Cobalt Plant | Laverton, Western Australia | AUSTRALIA |
| CID003390 | NORILSK NICKEL HARJAVALTA OY | Harjavalta, Satakunta | FINLAND |
| CID003239 | Port Colborne Refinery | Port Colborne, Ontario | CANADA |
| CID004802 | PT Halmahera Persada Lygend | Maluku Utara, Indonesia | INDONESIA |
| CID004524 | PT HUAYUE NICKEL COBALT | | INDONESIA |
| CID003255 | Quzhou Huayou Cobalt New Material Co.,Ltd. | Quzhou, Zhejiang Sheng | CHINA |
| CID004620 | Sichuan Jayson New Energy Technology Co., Ltd. | Meishan, Sichuan Sheng | CHINA |
| CID003226 | Umicore Finland Oy | Kokkola, Mellersta Österbotten | FINLAND |
| CID003584 | Vale - Long Harbour Processing Plant (LHPP) | Long Harbour, Newfoundland and Labrador | CANADA |
| CID003526 | Zhejiang Greatpower Cobalt Materials Co., Ltd. | Shaoxing, Zhejiang Sheng | CHINA |
| CID003225 | Zhejiang Huayou Cobalt Company Limited | Tongxiang, Zhejiang Sheng | CHINA |
| CID003702 | Zhejiang Power New Energy Materials Co., Ltd. | Zhuji City, Zhejiang Sheng | CHINA |
| CID003211 | Zhuhai Kelixin Metal Materials Co., Ltd. | Zhuhai, Guangdong Sheng | CHINA |

Note: This list is based on supplier declarations and may include company-level reporting. Teknoservice continues to work with suppliers to improve traceability and ensure that all reported entities meet responsible sourcing expectations.

7. DUE DILIGENCE MEASURES

Teknoservice has implemented the following due diligence measures to mitigate risks associated with cobalt sourcing:

- **Supplier Training:** Conducted virtual training sessions for suppliers in multiple languages to raise awareness of responsible sourcing expectations and reporting requirements.
- **Documentation Review:** Evaluated supplier submissions for consistency with OECD guidance and Teknoservice's internal standards.
- **Corrective Actions:** Requested revisions and improvements from suppliers whose documentation was incomplete or inconsistent.
- **Continuous Monitoring:** Established annual review cycles to ensure ongoing compliance and improvement.
- **Stakeholder Engagement:** Participated in industry forums and collaborative initiatives to share best practices and promote responsible mineral sourcing.

8. GRIEVANCE MECHANISMS

Teknoservice maintains multiple channels for reporting concerns related to mineral sourcing, including:

- Anonymous reporting via the company's ethics hotline
- Direct email contact with the Sustainability and Compliance teams
- Supplier feedback forms integrated into procurement platforms

All grievances are reviewed by the responsible governance team and addressed in accordance with Teknoservice's internal procedures.

9. INDEPENDENT REVIEW AND VERIFICATION

While Teknoservice does not conduct audits at the smelter level, we rely on supplier-provided documentation and third-party verification where available. We encourage suppliers to engage with independent auditors and provide evidence of responsible sourcing practices.

10. REPORTING AND TRANSPARENCY

This report is published annually and made publicly available on Teknoservice's corporate website. It includes:

- Our Responsible Sourcing Policy
- Summary of supplier engagement and RCOI results
- Description of due diligence measures taken
- List of countries of origin for cobalt used in our products

Teknoservice is committed to updating this disclosure annually and enhancing the depth and quality of information provided.

11. CONCLUSION

Teknoservice acknowledges the challenges associated with cobalt sourcing and remains committed to continuous improvement in supply chain transparency and ethical practices. Through proactive engagement with suppliers, implementation of robust management systems, and alignment with international standards, we aim to contribute to a more responsible and sustainable electronics industry.